Deal With It.

Employee Retention Module Sample

Issues

Sample Game Cards

(Shown smaller than the Actual 3 1/8" by 2 1/4" size)

Motivation.

What can a manager say, or do that would motivate you to do an even better job or to keep your performance from slipping?

Thinking Ahead.

What is likely to happen if a manager puts a new associate into a high pressure work situation without the proper training?

Communication.

Why should management keep employees informed of changes prior to their implementation?

Positive Approaches.

What is the most difficult aspect of your job, and if you could do one thing, to make this situation better, what would it be?

Realistic Views.

A boss wants to set some goals for her team. How should she set these goals?

a) The goals should be at a higher level than ever reached before.

b) The goals should match the top level of performance reached in the past.

c) Goals should be based on what a top performer is likely to attain today.

Third Person View.

If a manager insults an associate while trying to council them on how to improve their work performance, how is the associate likely to react?

The "Other Side's" Opinion.

How does a manager show that he or she has trust in an associate?

Exploring Frustrations.

You have a suggestion that could improve the workplace. What will happen if a manager, refuses to listen to your suggestion or does not give it fair consideration?